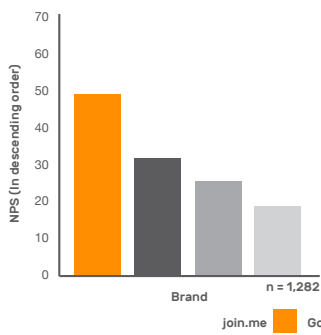


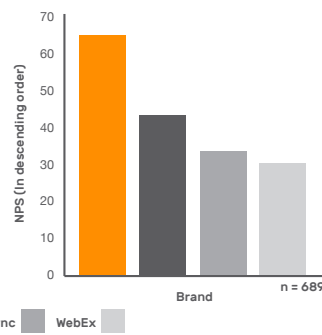


NET PROMOTER SCORE OVERVIEW

Overall NPS results

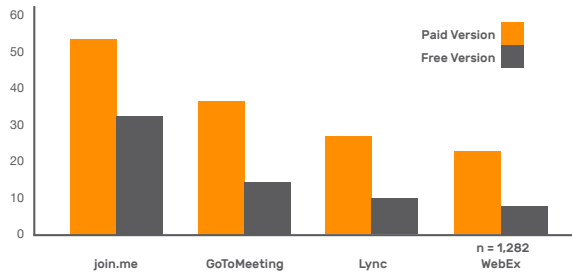


NPS scores for people who have used multiple products



Paid users rate join.me higher

Respondents using the paid version of collaboration tools rate **join.me** higher than the free version.



Decision makers rate collaboration tools

Respondents who identified themselves as responsible for purchasing collaboration software rate **join.me** higher than the competition.



Customer Collaboration Solutions Satmetrix, August 2014

Why our customers prefer join.me

"Ease of use. Unlike WebEx there is no set-up or installation verification required before the recipient can join the online meeting."

"GoToMeeting costs more and is complicated to join as a presenter or participant."

"Very user friendly, easy to explain how to navigate to non-technical clients."

Visit **join.me** for more information.

Industry Leading Customer Satisfaction

NPS® is the most proven metric for measuring customer loyalty data. It's based on the fundamental perspective that every company's customers can be divided into three categories: Promoters, Passives and Detractors by asking one simple question – "How likely is it that you would recommend [company] to a friend or colleague?"

This research, conducted by Satmetrix, revealed that **join.me** received the highest NPS score compared to their competitors, among both active users and company decision makers. Also, users of **join.me**'s paid products reported higher satisfaction than free users.