

LIVE CHAT

Performance Benchmarks

Live chat drives significant business value.

Check it out!

NOW CHATTING WITH JOHN

Chatters - visitors who chat - are

2.8x MORE LIKELY 
to convert than non-chatters



Chatters convert

12% of the time



repeat visitors who chat convert

21% of the time

Chatters spend

60% MORE
than non-chatters



68% 
for mobile chatters

Proactive chat increases a site's engagement rate by

313%  **Want to chat?**



mobile proactive invitations

increase a site's engagement by

421%

Visitors who accept a proactive chat invitation are

4x MORE LIKELY
to convert than those who don't

Can we help?

Yes!

A chatter is worth

4.5x

as much as a non-chat visitor

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Chatters give an average satisfaction score of 4 out of 5



Type your message...

SEND

[Close Chat](#)